



**You have the right to receive a “Good Faith Estimate” explaining how much your services will cost**

Under the law, health care providers need to give **patients who don’t have insurance or who are not using insurance** an estimate of the bill for services provided at Northwest Neurobehavioral Health (NNH).

- You have the right to receive a Good Faith Estimate for the total expected cost of any services provided at NNH.
- Make sure your provider gives you a Good Faith Estimate in writing at least 1 business day before your service. You can ask your provider for a Good Faith Estimate before you schedule the service at NNH.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill. If you choose to use the dispute resolution process, you must start it within 120 calendar days of the date on the original bill. There is a \$25 fee to use the dispute process.
- Make sure to save a copy or picture of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate or dispute process, visit [www.cms.gov/nosurprises/consumers](http://www.cms.gov/nosurprises/consumers) or call 1-800-985-3059.