



Northwest Neurobehavioral Health, LLC Discount Fee Policy

It is the policy of Northwest Neurobehavioral Health, LLC (NNH) to provide essential mental health services regardless of the patient's inability to pay. Discounts are offered based upon household income and family size and notice of such will be posted on the company website and at the front desk.

Household income includes: earnings, unemployment compensation, workers' compensation, social security, supplemental security income, public assistance, veterans' payments, survivor benefits, pension or retirement income, interest, dividends, rents, income from estates, trusts, educational assistance, alimony, child support, assistance from outside the household, and other miscellaneous sources. (Noncash benefits such as food stamps and housing subsidies do not apply).

Family is defined as: a group of two people or more (one of who is the head of household) related by birth, marriage, or adoption and residing together; all such people (including related subfamily members) are considered as members of one family.

Verification of income can come from any of the following: Tax returns, pay stubs, and any other official documents verifying income.

A sliding fee schedule is used to calculate the basic discount and is updated each year using the federal poverty guidelines. If a patient is at or below 100% Federal Poverty Level a nominal flat rate fee of \$10 will be assessed for each appointment. Once approved, the discount will be honored for four (4) months, after which the patient must reapply. Payment for discounted services is expected at the time of service. In the event of a patient's inability to pay the nominal fee the administration may wave fees/charges in consideration of the patient's specific circumstances.

In the event of non-payment, the administration of NNH will make reasonable attempts to contact the patient to arrange alternative payment schedule. If a patient does not respond to NNH attempts to communicate about outstanding balances and no decrease in outstanding balance has occurred within a three-month period, the remaining balance will be sent to collections.